



Call 24 Phone Banking Options 1-877-858-3328

Enter your account number followed by the # symbol
Enter your access code (voice pin)

01 – Transaction Menu

- 01 – Share to share transfer (transfer within the same account number)
- 02 – Share to loan transfer (transfer within same account number)
- 03 – Loan advance to an account
- 04 – Loan advance by check
- 05 – Check withdrawal from share account
- 06 – Share to different member share transfers (from your account to another account within credit union)
- 07 – Share to different member loan transfer (from your account to another account within credit union)

02 – Balance Inquiry Menu

- 01 – Share draft balance (checking)
- 02 – Share account balance (savings)
- 03 – Loan balance
- 04 – Share certificate balance (CD)
- 05 – IRA balance

03 – Draft (Checking) Inquiry Menu

- 01 – Cleared drafts (items that have cleared your account such as checks and debit card transactions)
- 02 – Draft deposits (deposits into checking account)
- 03 – Cleared draft by draft number (checks that have cleared, find them by check number)

04 – History Menu

- 01 – Share draft deposits (deposits into checking)
- 02 – Share deposits (deposits into savings)
- 03 – Share withdrawal (withdrawals from savings)
- 04 – ATM transactions
- 05 – ACH deposits (direct deposits)
- 06 – ACH withdrawals (automatic payments)
- 07 – Payroll deposits (deposits from your employer)

05 – Dividends And Interest Menu

- 01 – Year to date dividends
- 02 – Year to date interest paid
- 03 – Prior years year to date dividends
- 04 – Prior years year to date interest paid
- 05 – last dividend amount



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